



Pelco World Headquarters  
3500 Pelco Way  
Clovis, CA 93612-5699  
USA

USA & Canada  
Tel: 800/289-9100  
Fax: 800/289-9150

International  
Tel: 1-559/292-1981  
Fax: 1-559/348-1120

[www.pelco.com](http://www.pelco.com)

## C679M (5/02) DX9000 Series Video Storage Unit Optional Sliding Support Rails

If your DX9000 Series Video Storage Unit includes optional sliding support rails, follow the instructions below for installing them.

The equipment rack must have two sets of mounting rails at the front and back of the rack (items 1B and 3B in Figure 1).



**WARNING:** Because the storage unit is extremely heavy, the equipment rack must be anchored to the floor to prevent the rack from toppling when the storage unit is pulled out on the sliding support rails. The support rails must be attached to the storage unit to provide adequate support when the storage unit is mounted in the equipment rack. Attaching the storage unit to the equipment rack with just the rack ears may damage the equipment rack.

- 1 Attach the support rails to the equipment rack as follows:
  - a. Attach two brackets to each support rail with the supplied hardware.
  - b. Fasten the brackets to the inner sides of the equipment rack mounting rails (hardware not supplied).
- 2 Unlock the disk trays in the unit by turning the key clockwise. Remove the disk trays from the storage unit. To remove a disk tray, pull the trigger on the underside of the handle and pull the disk tray out.
- 3 Attach the storage unit to the equipment rack as follows:
  - a. Slide out the inner piece of each support rail. Attach the storage unit to the inner pieces with the supplied hardware.
  - b. Push the storage unit into the equipment rack. Fasten the rack ears to the equipment rack with the four 10-32 x .750-inch, black, Phillips, pan head screws that are supplied with the storage unit.
- 4 Install the disk trays in the correct slots. Trays with hard disk drives installed in them have the slot number listed on the top slide rail. Trays without hard disk drives can be installed in any remaining slots.

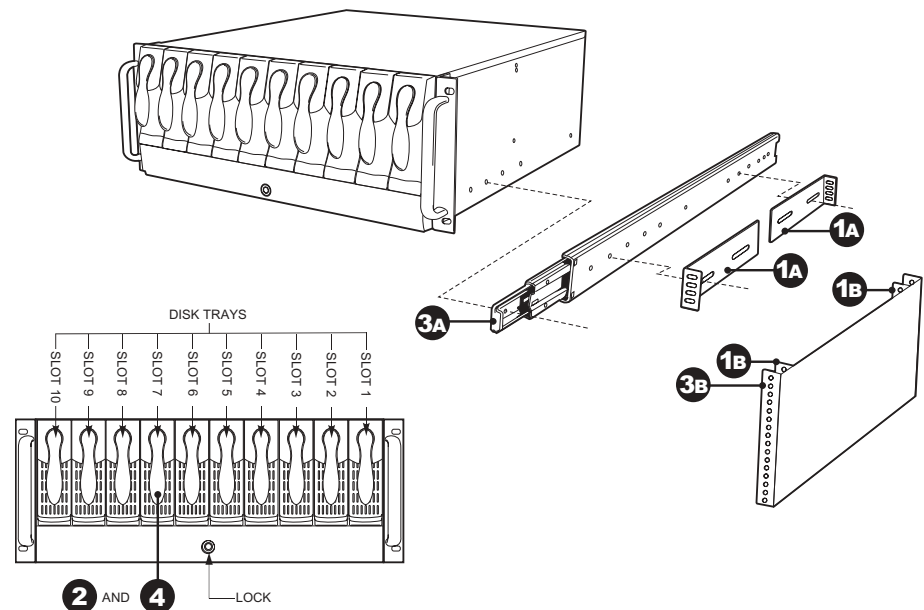


Figure 1. Installation of Sliding Rails

## WARRANTY AND RETURN INFORMATION

### WARRANTY

Pelco will repair or replace, without charge, any merchandise proved defective in material or workmanship for a period of one year after the date of shipment. Exceptions to this warranty are as noted below:

- Five years on Pelco manufactured cameras (CC3500/CC3600/CC3700 and MC3500/MC3600 Series); two years on all other cameras.
- Three years on Genex® Series (multiplexers, server, and keyboard).
- Two years on all standard motorized or fixed focal length lenses.
- Two years on Legacy®, Camclosure™ Camera Systems, CM6700/CM6800/CM8500/CM9500/CM9740/CM9760 Matrix, DF5 and DF8 Series Fixed Dome products.
- Two years on Spectra®, Esprit™, and PS20 Scanners, including when used in continuous motion applications.
- Two years on Esprit and WW5700 series window wiper (excluding wiper blades).
- Eighteen months on DX Series digital video recorders.
- One year (except video heads) on video cassette recorders (VCRs). Video heads will be covered for a period of six months.
- Six months on all pan and tilts, scanners or preset lenses used in continuous motion applications (that is, preset scan, tour and auto scan modes).

Pelco will warrant all replacement parts and repairs for 90 days from the date of Pelco shipment. All goods requiring warranty repair shall be sent freight prepaid to Pelco, Clovis, California. Repairs made necessary by reason of misuse, alteration, normal wear, or accident are not covered under this warranty.

Pelco assumes no risk and shall be subject to no liability for damages or loss resulting from the specific use or application made of the Products. Pelco's liability for any claim, whether based on breach of contract, negligence, infringement of any rights of any party or product liability, relating to the Products shall not exceed the price paid by the Dealer to Pelco for such Products. In no event will Pelco be liable for any special, incidental or consequential damages (including loss of use, loss of profit and claims of third parties) however caused, whether by the negligence of Pelco or otherwise.

The above warranty provides the Dealer with specific legal rights. The Dealer may also have additional rights, which are subject to variation from state to state.

If a warranty repair is required, the Dealer must contact Pelco at (800) 289-9100 or (559) 292-1981 to obtain a Repair Authorization number (RA), and provide the following information:

1. Model and serial number
2. Date of shipment, P.O. number, Sales Order number, or Pelco invoice number
3. Details of the defect or problem

If there is a dispute regarding the warranty of a product which does not fall under the warranty conditions stated above, please include a written explanation with the product when returned.

Method of return shipment shall be the same or equal to the method by which the item was received by Pelco.

### RETURNS

In order to expedite parts returned to the factory for repair or credit, please call the factory at (800) 289-9100 or (559) 292-1981 to obtain an authorization number (CA number if returned for credit, and RA number if returned for repair).

All merchandise returned for credit may be subject to a 20% restocking and refurbishing charge.

Goods returned for repair or credit should be clearly identified with the assigned CA or RA number and freight should be prepaid. Ship to the appropriate address below.

*If you are located within the continental U.S., Alaska, Hawaii or Puerto Rico:*

Service Department  
Pelco  
3500 Pelco Way  
Clovis, CA 93612-5699

*If you are located outside the continental U.S., Alaska, Hawaii or Puerto Rico:*

**Intermediate Consignee**  
American Overseas Air Freight  
320 Beach Road  
Burlingame, CA 94010  
USA

**Ultimate Consignee**  
Pelco  
3500 Pelco Way  
Clovis, CA 93612-5699  
USA

## REVISION HISTORY

Manual #	Date	Comments
C679M	5/02	Original version.